



Service Relay: Authorization Form

Overview

McMinnville Access Company, dba OnlineNW, a provider of high-speed Internet services has been contacted and requested by (name) _____ to install and provide fixed wireless Internet service to (address) _____

OnlineNW is licensed, bonded, and insured.

Particulars

In order to provide service to (name) _____ residence, a point-to-point (PtP) relay solution is required. A PtP solution requires a full installation at (name) _____ residence located at (address) _____ to relay service. This solution requires approval from both parties participating in the agreement.

Installation at both locations requires drilling holes, mounting transmitters and receivers, routing cable, electrical usage, and future access for maintenance and support. The final installation plan will be negotiated with our technician and agreed upon by both parties before any work is performed. OnlineNW's Terms of Service and other policies still apply and can be found at onlinenw.com/legal.

Support

OnlineNW provides extensive remote support that in most cases can prevent the need for an on-site service call. In order to quickly diagnose issues both parties must agree to work with OnlineNW support members, when appropriate, to remotely troubleshoot service issues, of which examples include power cycling equipment and verifying setup configurations.

Please execute this document on (date) _____ providing OnlineNW with your authorization to install a PtP relay.

Printed Name - Owner of Address Receiving Service _____

Signature - Owner of Address Receiving Service _____

Printed Name - Owner of Address Relaying Service _____

Signature - Owner of Address Relaying Service _____